

**ALLEGHENY COUNTY DEPARTMENT OF HUMAN SERVICES
OFFICE OF COMMUNITY SERVICES
Prevention Survey Response Rubric**

Program/Site:

Date:

Director:

Monitor:

IMT common area: Outcomes

Participants are given 5 questions to respond to. The Facility Overall Score is calculated based on the final question “I would recommend this service to a friend”.

- 1) **It was easy to get in touch with staff:** ___% strongly agree
- 2) **Staff assisted to the best of their ability:** ___% strongly agree
- 3) **Staff listened to my needs and concerns:** ___% strongly agree
- 4) **I enjoyed my experience:** ___% strongly agree
- 5) **I would recommend this service to a friend:** ___% strongly agree

Number of Responses: Click or tap here to enter text.

Number of Qualifying Visits: Click or tap here to enter text.

Response Rate: Click or tap here to enter text.

Facility Overall Score: Click or tap here to enter text.

Green	Yellow	Red
Facility score ranges from 85-100%	Facility score ranges from 75-84%	Facility score is below 75%.